

Frequently Asked Questions (FAQs) about BIRTHDAY PARTIES at Synetic Family Theater

If I buy more tickets on the day of the show can I purchase them at the \$10 price?

Tickets purchased after you have already given your final ticket count will be priced as follows:

- \$12 plus a small service charge for advance-purchase tickets,
- \$15 at the door the day of the performance.

Do parents need tickets?

Yes, everybody who goes into the theater to watch a show needs a ticket. Tickets are the same price for both children and adults. You can either include all invited parents into your final count (purchase tickets for them) or let them know that they can buy their own tickets at the regular ticket prices.

How early can I setup in the party room?

If your party is before the show you may setup 30 minutes before your time begins. If your party is after the show, you may begin setting up when the show begins, unless there is no party before the show, then you may setup a half an hour before the show begins.

What are the amenities available in the studio?

There are two rectangular tables (placed end to end measure roughly 3'x11') and chairs in the party room, as well as a kitchen with refrigerator/freezer, sink and storage. There are restrooms located in a corridor outside the Studio room; the key to access them are in the Studio. The refrigerator and freezer are relatively small, and are sometimes used for other items in addition to Birthday Parties. Please plan accordingly.

Are there tablecloths, plates, utensils, etc. provided?

No table coverings, plates, napkins or utensils are provided. Please bring your own. (N.B. the tables are rectangular)

Are party favors provided?

No, party favors are not provided; however if you are signed up for Package C, then the "make and take" art created by the children is theirs to keep.

Are there a minimum number of kids to reserve a birthday party?

There is no minimum for a birthday reservation. However, discounted tickets are only available for groups of 10 or more.

For what ages are Synetic Family Theater shows appropriate?

Most shows are recommended for ages 4 and up, however some may vary, please ask a member of our Synetic Family Theater staff or check the website when scheduling your Birthday Reservation. To ensure that everyone has an enjoyable time at the theater, please keep in mind that no children under the age recommended (this includes infants) for the show are allowed into the theater during the performance.

Is there a party leader to lead children in activities or help with setup?

Synetic Family Theater does not provide a party leader or crew for birthday parties to assist with set up or activities with the children. For Workshop parties (Package C, C+ or single workshop), an art and/or drama teacher will guide children in an art craft and/or theatre games/exercises, but they are limited to those roles only. They are not responsible for the set up of decorations, food, presents, etc. for a birthday party.

How long is a Synetic Family Theater show?

Most shows run between 45 and 60 minutes, with time for autographs and photos with the actors following the show.

How do I get to the Studio from the Theater?

The walking directions from the theatre to the studio (about a 1-minute walk):

- Exit the doors of the theater (4041 Campbell Avenue), turn left.
- Walk pass Illusions hair salon, turn left and walk down the stairs.
- Turn right and walk past the Shirlington Drycleaners and INSIGHT Medical Imaging Center until you see steps to the building on the right. Once inside, go up the first set of stairs and turn left into the Studio. The address is 2788 S. Arlington Mill Dr, Suite 110.

What if I purchased more tickets to the show than we end up needing for our Birthday Party?

Unused tickets will be credited to your account and valid to use for any future Synetic Family Theater show. Please turn the unused tickets to the box office manager after the show is over.

How do I make a Birthday Party reservation?

First, call the Synetic Theater Administrative Office at 703-824-8061 and check the availability of your selected Birthday Party date. If your date is available a member of the Administrative staff can take your reservation over the phone. Or you may download a copy of the Birthday Party Registration Form and fax it to (703) 824-4827 or send via email to synetic@synetictheater.org. You will receive an email confirmation of your reservation.

When is my balance due?

All balances must be paid in full 72 hours prior to Birthday Party.

How much are tickets?

Tickets are \$12 in advance (up to 12 hours to the show time) plus a small service charge and \$15 at the door the day of the performance. If purchasing tickets for a group of 10 or more, tickets are \$10 each.

Is there any food provided for Studio Parties?

Synetic Family Theater provides no food. You may bring your own food, order carryout from one of the surrounding restaurants in the Village of Shirlington (go to www.villageatshirlington.com for a listing) or order from one of the pizza delivery restaurants that service the area; Pizza Hut, Ledo's Pizza, Dominos, Papa John's and others.

If I am having a studio party, may the children use the drama or art rooms?

Drama and Art rooms are reserved for parties with workshops. Unsupervised use of the Art and Drama room is strictly prohibited. You may be charged a maintenance fee if, upon inspection, the classrooms have evidence of tampering and in poor condition.

How many people can fit in the Studio?

Between 35 and 40 people can fit comfortably in the Studio.

Is the Studio accessible by elevator?

There is no elevator access to the Studio. Please plan accordingly with strollers.

When we are finished with our party, is there a cleaning service to take care of the room?

No, there is no cleaning service. You are responsible for leaving the party room looking like it looked when you came into the room. Please remove and dispose of all decorations and leftover food. You may be charged a maintenance fee for failing to remove decorations and improper disposal of food and other items. All decorations and food left in the studio will be disposed of the next business day.